

Student Accounts and Financial Aid Staff Directory

Departmental Contact Overview

For general inquiries or if you are unsure which staff member to contact, please use the following primary departmental email addresses:

- **Student Accounts:** sa@cbd.edu
- **Financial Aid:** fa@cbd.edu

Student Accounts

Staff Member	Email	Key Responsibilities
Ava Rosado	arosado@cbd.edu	* Graduation clearance * Past due balances* Withdrawn student balances
Carla Madera	carla@cbd.edu	* Uncashed checks * Student refund * Payment portal and direct deposit assistance * Declined payments
Tracy Ward	tracy@cbd.edu	* Student balances * Refund checks * Collections* Employer Assistance

Financial Aid

Staff Member	Email	Key Responsibilities
Chandy Haskins	chaskins@cbd.edu	* Packaging for ST * Student relations
Jessica Turner	jturner@cbd.edu	* Federal verification * Cal Grant certifications * Professional judgement calculations
Maria Ismerio	maria@cbd.edu	* Packaging for DMS * Satisfactory academic progress
Rosie Juarez	rosie@cbd.edu	* Packaging for MRI * Re-enters/repeaters
Callie Driskill	cdriskill@cbd.edu	* Packaging for OTA and MOT * VA certifying official
Melissa Baity	mbaity@cbd.edu	* Reconcile grants/loans * Withdrawal and/or cancel students* Conducts audits
Isabella Bustamante	isabella@cbd.edu	* First point of contact for students * On campus from 10am - 4pm * General FA information * FAFSA help
Stephanie Portugal	sportugal@cbd.edu	* Packaging for PTA and BSHS * Work Study coordinator * Scholarships
Carol Perry	cperry@cbd.edu	* Funding * Audits